

South West Edinburgh **Locality Improvement Plan 2017-2022**



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Introduction

Welcome from the South West Locality Leadership Team

The South West Locality Improvement Plan sets out the rationale for community planning arrangements in South West Edinburgh: who we are, how we work together, the key priorities and why they are important.

The plan will help to achieve better outcomes for our communities by addressing local priorities. It focuses on people's needs and promotes our work to reduce social and economic inequalities. This plan is an agreement between the communities of the South West and local service providers that sets out how we work together to target our resources in the most effective way and highlights how we will review and report on progress, allowing us to realign priorities as needed.

The plan considers the entire locality, setting out the most important issues

across South West Edinburgh, while also focusing on smaller areas where there is a higher rate of people experiencing disadvantage.

The community is at the heart of this plan, and through 2016/17 we have worked to develop existing community plans. We have attempted to ensure more effective partnership working, so we involve communities in a greater range of participation.

The implementation of the Community Empowerment (Scotland) Act 2015 has placed new legal duties on community planning partnerships and all public services delivered in Edinburgh. We want to build on these duties to improve how we deliver community plans, more effective community engagement, and greater community participation.

The plan brings communities closer together with local service providers to plan

and deliver better services which meet the needs of the people who use them.

Partners in the South West Locality Leadership Team are:

- The City of Edinburgh Council
- Police Scotland
- NHS Lothian
- Health and Social Care Partnership
- Scottish Fire and Rescue Service
- Edinburgh College
- Edinburgh Chamber of Commerce
- Edinburgh Voluntary Organisations' Council
- Scottish Enterprise
- Skills Development Scotland
- Members of the South West and Pentlands Voluntary Forum



Context

Community planning is the process by which councils and other public bodies work with local people, businesses and voluntary groups. By doing so, partners aim to plan and deliver better services, improving the lives of people who live in the local community.

In Edinburgh the community planning partnership brings together public service providers, third sector organisations and the community, collectively known as the Edinburgh Partnership.

Over the last ten years, communities have identified their own priorities through Local Community Plans working with service providers to improve their communities. The most recent Local Community Plans ran from 2014 – 2017. During that time, organisations changed to working in four localities in the city, to manage their services within the same boundaries.

The Community Empowerment (Scotland) Act 2015 also changed community planning in Scotland.

The Act gives local people more say in how public services are planned, designed and delivered. The Act requires public bodies to:

- identify and improve outcomes in the geographical areas which experience the greatest inequality
- prepare and publish Locality Improvement Plans to deliver better outcomes on the agreed priorities
- review and report publicly on progress and revise and update the plans as appropriate.



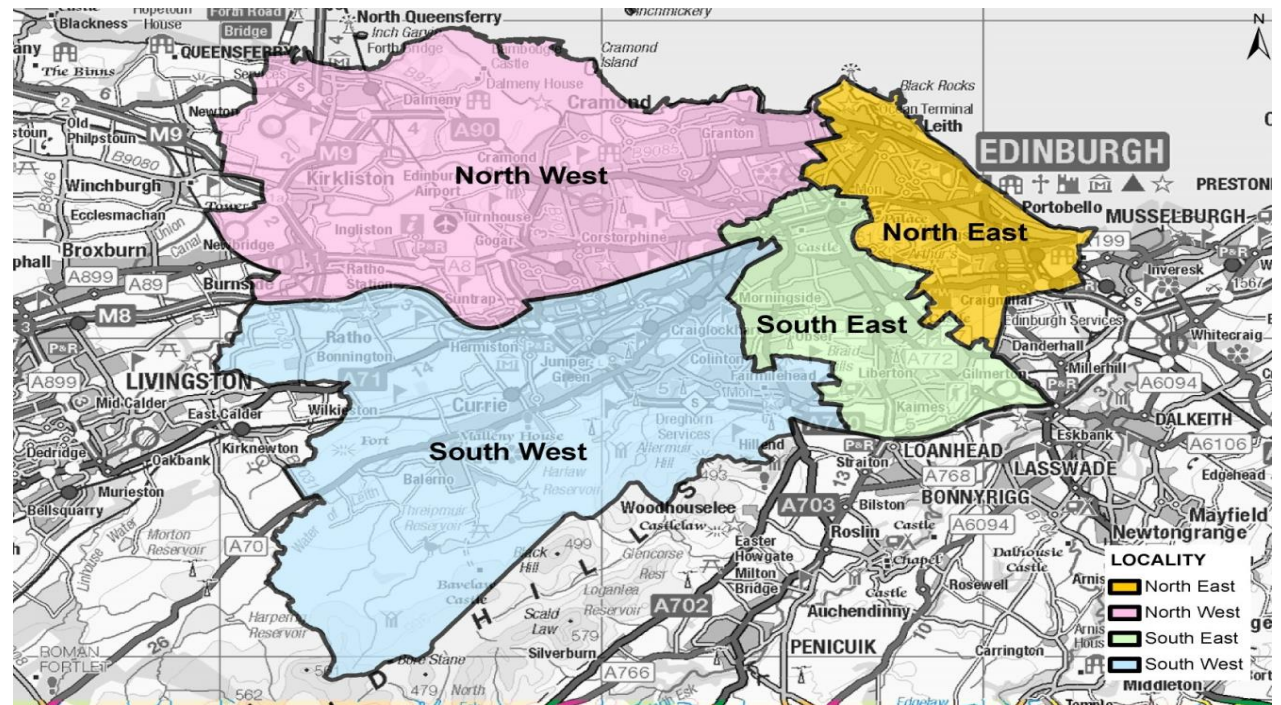
South West Locality

Wards

Sighthill/Gorgie
Colinton/Fairmilehead
Fountainbridge/Craiglockhart
Pentland Hills

Community Council Areas

Ratho and District
Balerno
Currie
Sighthill, Broomhouse and Parkhead
Colinton
Juniper Green
Longstone
Fairmilehead
Firrhill
Craiglockhart
Merchiston
Gorgie/Dalry
Hutchison/Chesser
Stenhouse, Saughton Mains and Whitson
Wester Hailes
Longstone



Population
114,077

The South West accounts for 22% of Edinburgh's overall population. It is a very diverse area, comprising a range of housing types and a mixture of commercial,

industrial, retail and leisure facilities and green spaces.

South West has areas with high levels of affluence as well as areas which are amongst the most economically and socially disadvantaged in the city.

Around 90% of residents in South West Edinburgh are satisfied with their neighbourhood as a place to live, which is slightly higher than the city average.

Satisfaction is particularly high (89-98%) for three out of the four wards with Sighthill/Gorgie lower at 80%.

It has a high proportion of council tenants and a lower than average rate of private sector renting. Owner occupancy rates remain similar to the city average, though they vary across the locality.

Challenges

In the next 20 years, South West Edinburgh is expected to see the number of older people grow, larger than Edinburgh as a whole. The population is set to increase by 18% by 2037 (+21,000

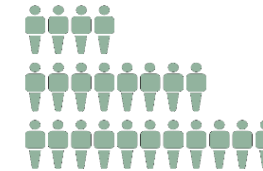
South West Edinburgh also has some of the densest and most sparsely populated areas within Edinburgh.

In 2015 the Pentland Hills Ward had less than 400 people per km², mostly concentrated in the villages of Balerno, Currie, Ratho and Juniper Green. By

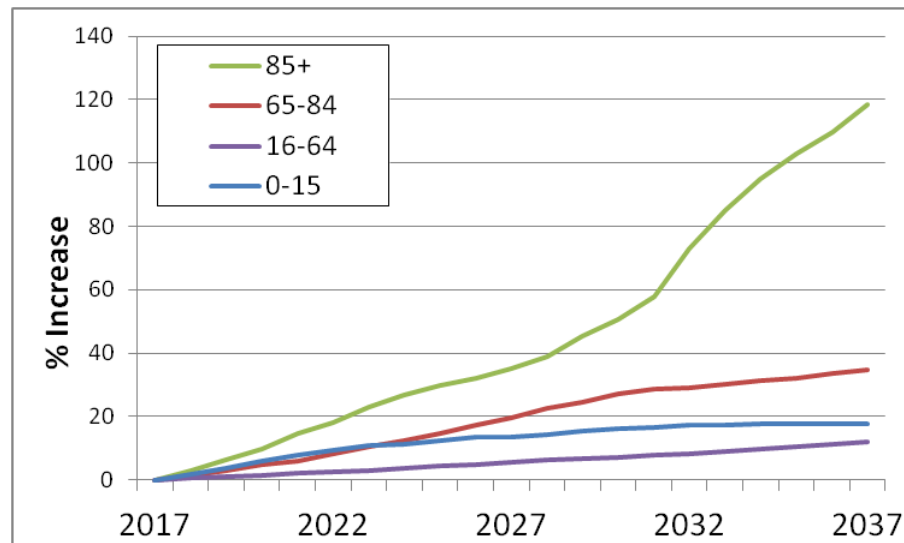
comparison Sighthill/Gorgie had a population density of over 4500 people per km², much of it concentrated in flats closer to the city centre.



2,650
houses
currently
planned



**2037 expected
population
135,917**



people), lower than the Edinburgh-wide rate (+22%).

In particular, the number of people aged over 85 is expected to increase by almost 120% in the next twenty years. This equates to a rise from roughly 2,300 in 2017 to a projected 5,000 in 2037.

The level of economic deprivation also provides a challenge. The South West, as a whole, has a slightly higher rate of income deprivation than Edinburgh as a whole, with 9.8% of people in the South West deemed income deprived according to the 2016 Scottish Index of Multiple Deprivation (SIMD).



Amongst areas of the highest deprivation¹ in the South West, the rate of income deprivation is 19.8%, compared to 5.2% of the South West population that do not live in one of these areas. Child poverty in South West Edinburgh is the second highest of all four localities in Edinburgh, with one in five children living in low income households.

The proportion of people claiming work related benefits varies between the four South West wards, from a low of 4.9% of working

age residents in Colinton/ Fairmilehead to a high of 12.0% in Sighthill/Gorgie. The overall rate for the locality is 8.1%, which is the second highest amongst the four localities and compares to a city rate of 7.7%.

Left: South West population projection – age groups % increase

¹ * Oxfords, Wester Hailes, Broomhouse/Saughton, Daly/Fountainbridge NB Information for wards relates to pre-2017 boundaries.



Engaging with our communities

In Edinburgh, community planning partners have realigned their operations to four localities. Each locality has a leadership team that brings together senior officers from the Council, Police Scotland, NHS Lothian, Edinburgh College and the third sector.

Their role is to deliver services in a coordinated way, and to ensure the community is at the heart of how we develop local services.

Services have been divided into five workstreams reporting to the leadership team. Each workstream groups together operational managers from different organisations, allowing them to build relationships and use local data to deliver on locality priorities.

The main aim is to make sure services are delivered in a coordinated way between relevant partners in line with community priorities. Crucial to achieving this is ensuring partnerships are effective and the public participate in service development. In developing the plan for the South West locality, local people were consulted in two phases.

Phase 1

To develop a set of South West priorities the community were consulted at Neighbourhood Partnership meetings and other events throughout the locality. Participants were asked what changes they hoped to see in the future and the initial steps they thought were necessary to achieve this.

We also issued a community wide questionnaire online and through libraries asking people what they would like to see South West Edinburgh look like in the future. There was also a specific questionnaire designed for local young people.

Phase 2

This was focused on developing priorities for specific communities experiencing higher levels of deprivation. Once these areas were identified partners agreed to speak with service users and local people from these areas to understand their needs in more detail. In addition, detailed community research was commissioned to engage residents in these areas.

The results of the two phases were presented to workstream leads in summer 2017. We then developed locality and small area priorities using the responses, along with findings from other recent partner consultations and socio-economic data analysis.

Implementation

The resulting priorities are set out under five workstreams and four small areas. In both cases outcomes and actions are grouped by their workstream:

- Employability
- Health and Social Care
- Safer Communities
- Children and Young People
- Team Around Place

These include actions and possible measures. These measures, along with timescales and resources to deliver the actions are set out in accompanying work plans. An overview of this is described in the 'How we will measure success' section.



Locality-wide priorities

Employability



The South West locality is a vibrant community which suffers from small pockets of poverty and inequality. This is most visible in the

communities Oxfangs, Wester Hailes, Broomhouse, and Dalry.

However, individuals with complex needs such as those with a disability are not limited to certain areas. This means we need to targeted employment support across the locality.

Learning and career opportunities may not always be available within the locality, so it is important that residents have the, knowledge and aspirations to access sustainable employment support.

We also need to address digital technologies that are rapidly changing the world of work, creating both new opportunities and barriers for jobseekers.

By drawing together community and business stakeholders with employability, and other practitioners, we will create a network to improve services which is locally

focused as well as connected to partners across the city.

Partners include – The City of Edinburgh Council, Skills Development Scotland, Department for Work and Pensions Jobcentre Plus, NHS Lothian, South West high schools and libraries, employability providers, Edinburgh College and universities, Volunteer Centre and third sector representative from South West and Pentlands Voluntary Sector Forum, Joined up for Jobs network.

Outcome	High level actions	Measure
Improved quality, level and continued participation of all young people in education, employment or training	<ul style="list-style-type: none"> through the Edinburgh Guarantee, Developing Young Workforce and other strategies, make sure that every school leaver has the relevant information and support to help plan a clear career pathway provide information and support to schools about industries to inspire and inform students about career opportunities, including promoting online tools such as 'Marketplace' and 'Founders4Schools' make sure that appropriate training and support is available to every young person, both before leaving school and at all stages of their lives support young people in developing their career management skills so they can progress to, and sustain, positive destinations 	<p>Positive destinations</p> <p>Modern apprenticeships</p>



Outcome	High level actions	Measure
	<ul style="list-style-type: none"> provide additional, specialist support for those furthest from the labour market, including those who are care-experienced, school non-attendeers and those who have a disability or long-term health condition, to help secure a positive destination. 	
Local residents are aware of and are supported to access local vacancies and opportunities further afield	<ul style="list-style-type: none"> work with industry and training providers, through the ongoing development of the Joined Up For Jobs and Joined Up For Business networks, to ensure that local job seekers are better prepared to enter the emerging growth sectors include and deliver community benefit clauses in all public procurements and city-wide developments to offer local, valuable development opportunities to job seekers at all stages and ages support access to, and better use of, digital information, online learning and tools for self-help to secure and sustain employment engage with local and city-wide employers to provide more effective marketing and access to locally based careers events to link job seekers to those employers who have vacancies. 	<p>Unemployment rates</p> <p>Unemployed people supported in to work or learning</p> <p>Digital skills training</p>
Improved general economic health of the locality	<ul style="list-style-type: none"> through Business Gateway support local businesses to enable them to grow and invest locally promote the full range of employability support services to businesses and residents continue to invest in good quality affordable childcare for our most vulnerable families to help sustain and improve choices work in partnership with employers and other agencies to tackle inequality issues such as in work poverty, flexible working options, living wage, transport and in work progression 	<p>Support for local businesses</p> <p>Childcare provision</p>



Outcome	High level actions	Measure
Improved support around the individual, ensuring that services are accessible, appropriate and holistic	<ul style="list-style-type: none"> • offer a 'no wrong door' approach across employability, housing, health and other support areas through ongoing network development and online resources • involve local people in gathering feedback on current services and co-producing and making decisions on how future funding is allocated • through partnership working and funding, provide longer term, continual support services. 	<p>Participatory budgeting and community engagement</p> <p>People feel they have a say on their local issues and services</p>
Local communities understand each other's needs and work effectively together	<ul style="list-style-type: none"> • work with people, particularly those who have significant disadvantages to progressing in work, to strengthen their knowledge, skills, and personal networks to help them to flourish in work or business • work with business to create, promote, and unlock good job opportunities or support for all sections of society, regardless of geography or personal circumstances • Work with citizens, employers, and other stakeholders across the public, private, and third sectors to share knowledge, identify what is important, explore how we can get involved early to reduce poverty and inequality, and understand how we can best work together 	<p>People feel they have a say on their local issues and services</p> <p>People agree that their neighbourhood is a place where people of different backgrounds get along</p>



Health and Social Care



This theme includes support and services aimed at maintaining or improving physical and mental health and wellbeing, as well as work to prevent future ill health or intervene early on to avoid deterioration. We will focus actions on preventing individuals and communities from experiencing the effects of inequality using targeted health improvement activities, community development initiatives and improvements to the physical environment. We will make sure that people who are disadvantaged, vulnerable and have higher health needs receive a level of support that reflects their needs.

We will also work together on strengthening existing networks and building trust with our local communities to ensure we address issues that matter to people, identify gaps and seek solutions together based on best practice. We will build in ways to listen to people's experiences and hear about their needs and to take action on what people have said works well at present and what would improve their lives in the future. We will also work in partnership to raise awareness of local opportunities and activities and ensure these are accessible to as many people as possible.

Partners include – South West community (including patient/other groups, community council representatives, carers), Integrated Health and Social Care, The City of Edinburgh Council, NHS Lothian (Health Promotion and Public Health), GPs, Link Workers (EVOC, LOOPS), Third Sector organisations, local network groups (EVOC, Living Well Wester Hailes, Wester Hailes Community Trust, Joining the Dots, Gorgie Dalry Forum), Education (schools and universities), the independent sector, Police Scotland, Scottish Fire and Rescue Service and the Ambulance Service.

Outcome	High level actions	Measure
Improved access to GPs and other services	<ul style="list-style-type: none"> establish effective partnerships between GPs and other partners identify common barriers to access and build on good practice, enabling people to access the most appropriate services to meet their needs work together to provide up-to-date information on local support, services and activities deliver the link worker programme to signpost and support people to use non-statutory services, where this is suitable. 	People's perception of accessing services

Outcome	High level actions	Measure
Supported older people	<ul style="list-style-type: none"> work with partners to plan accessible and affordable housing to meet the needs of older people and those with dementia expand the Pentlands dementia awareness campaign across the locality ensure local workers in all sectors are appropriately trained to help support people with dementia and their carers. 	Quality of life measures
Reduced social isolation	<ul style="list-style-type: none"> raise awareness of the problems of social isolation and loneliness and their consequences work with partners to identify people experiencing social isolation and those at risk of loneliness and connect them to local activities and support ensure that older and disabled people can travel safely to activities in their community 	Ratings of social isolation
Supported carers	<ul style="list-style-type: none"> ensure unpaid carers are able to access adequate support as early as possible 	People's perception of support for carers
Mental health is supported	<ul style="list-style-type: none"> identify and look for shared solutions to meet gaps in mental health services develop services that help people have meaning and structure in their days, manage better in crisis and access psychological or psychosocial treatment develop processes between locality services to help people who do not access to mental health or substance misuse services or who have fallen out of contact with services 	Ratings of mental health



Outcome	High level actions	Measure
Promotion of healthy living	<ul style="list-style-type: none"> • work together to develop a culture that focuses on preventing ill health • support people to adopt healthy lifestyles by providing local high quality opportunities • work together to improve the lives and health of people in our communities 	<p>Levels of physical activity</p> <p>Type of active travel</p> <p>People's perception of own health</p>



Safer communities



Partners have spoken with the communities, individuals and community safety service providers within the locality and identified these priorities.

The priorities for Police Scotland's Edinburgh Division for 2017 are:

- acquisitive crime

- public safety
- anti-social behaviour
- serious and organised crime
- terrorism and domestic extremism

These were identified through the local response to the 'Your View Counts' survey, which empowered local communities to inform the Police of their concerns. These have been incorporated with the South

West locality engagement and developed to form the above priorities to make the best use of joint working, prevention and intervention locally within the South West.

Partners include - Police Scotland, The City of Edinburgh Council, Scottish Fire and Rescue, third sector (including SCORE Scotland and Women's Aid), representatives from South West and Pentlands Voluntary Sector Forum

Outcome	High level actions	Measure
Fear of crime is tackled	<ul style="list-style-type: none"> • improve communication with communities using appropriate channels and innovative methods • improve access to service providers • promote the work being progressed and outcomes achieved • develop local ways to prevent crime and promote personal and household safety • prevent and reduce re-offending by tackling the underlying causes. 	<p>Satisfaction with the way crime is dealt with</p> <p>People feel safe in their neighbourhood after dark</p>
Hate crime is reduced	<ul style="list-style-type: none"> • focus on intercultural projects to overcome social barriers • encourage reporting of hate crime • improve methods of reporting hate crime • improve engagement to understand concerns and issues • improve engagement with young people in schools to promote an inclusive society. 	Hate crime rates



Outcome	High level actions	Measure
Anti-social behaviour is tackled	<ul style="list-style-type: none"> • share information and intervene early to address low level behaviour to prevent it escalating • enhance local approaches to managing youth anti-social behaviour • develop local operations and initiatives to tackle local problems • improve planning to prevent and tackle seasonal demand and issues. 	Satisfaction with how anti-social behaviour is dealt with
Enhanced collective approach to domestic abuse	<ul style="list-style-type: none"> • work together at a local level to intervene early, engage with all family members, coordinate services and improve outcomes. 	Domestic abuse rates
Drug and alcohol misuse is tackled	<ul style="list-style-type: none"> • take preventative and enforcement action and appropriately share information • work with liquor license holders to encourage a responsible approach • engage with communities to encourage reporting of information, particularly in relation to drugs, and communicate the action taken • work with education services to raise awareness of the risk of alcohol and drugs for young people. 	Alcohol related hospital admissions
Improved road safety	<ul style="list-style-type: none"> • develop local approaches in relation to road safety around schools • work with the community to identify road safety issues and take suitable action • conduct and contribute to enforcement and educational initiatives • support national road safety campaigns locally. 	Road condition Emergency road defects Satisfaction with maintenance of roads Enforcement and education activity



Children and young people



Local children's services managers have met regularly as part of a multi-agency group (Children's Services Management

Group) for the past five years. The group has developed good working relationships across services allowing effective partnership working, such as sharing information, pulling resources together and co-delivering activities/programmes. This partnership group is committed to improving outcomes for children and young people in South West Edinburgh and is directed by the city-wide Integrated Children's Services Plan (ICSP). The group also regularly interrogates both local and city-wide data to understand current need and identify issues requiring to be addressed.

Edinburgh is passionate about developing services that meet the needs of our children. We want to make sure that we work with parents and carers, children and young people, to do things with them, not to them or for them. Relationships between our staff and children and their families and carers are crucial in achieving that. We will work hard to build the type of relationships that allow us to regularly hear children's views about the community they live in and the kind of supports that encourage positive outcomes and assist them to meet their potential.

In preparation for this plan, we spoke to members of the community to gain their views. We want to develop that approach so that we actively gain the views of children and their families regularly. This will allow us to reflect on what we do, how

we do it and whether what we are doing continues to meet the needs of the children and young people who live in the South West of Edinburgh.

The key partners will work together with children and young people to achieve the outcomes laid out in this plan. We will celebrate the achievements of children and young people, however small or large. We will work with parents, carers and young people to ensure they have the right support at the right time.

Partners include – The City of Edinburgh Council, NHS Lothian, Police Scotland, Third Sector (representatives from South West and Pentlands Voluntary Sector Forum and network of organisations working with children and families)

Outcome	High level actions	Measure
All children have the best start in life	<ul style="list-style-type: none"> work in partnership across services to ensure that children and their families receive appropriate, timely and co-ordinated support manner provide a range of parenting support through universal and targeted programmes to build the capacity and confidence of parents focus on children's literacy development 	<p>Developmental milestones reached</p> <p>Literacy and numeracy levels</p>

Outcome	High level actions	Measure
	<ul style="list-style-type: none"> develop the capacity of staff within Early Years settings through a co-ordinated, multi-agency training programme co-ordinate adult literacy support for parents work with parents to identify and best meet the aspirations they have for their children. 	
All children and young people reach their potential	<ul style="list-style-type: none"> services work in partnership to best support the most disengaged families take part in school and lifelong learning activities further implement restorative practice within schools and across services ensure that children and young people's attainment is not affected by poverty and inequality increase positive destinations among school leavers by improving participation in education, employment and training 	<p>Attendance rates at school</p> <p>School leavers positive destinations</p>
The right support is provided at the right time	<ul style="list-style-type: none"> continue to develop partnership networks to ensure local need and issues are identified and addressed through joint decision making, shared resources and multi-agency working work together to maximise the capacity and confidence to be able to identify and support additional support needs ensure consistent "Getting It Right for Every Child" practice across the locality, working with families and partner agencies to identify well-being concerns as early as possible and agree and provide the most appropriate solutions and support 	<p>Number of children looked after, or in looked after accommodation</p> <p>Child and adolescent mental health services referrals</p> <p>Referrals for specialist provision</p>
Improved health and well-being	<ul style="list-style-type: none"> develop safe and appropriate places to play through working with colleagues in the Council work with partners to provide affordable and accessible opportunities for leisure, play and learning 	Youth participation



Outcome	High level actions	Measure
	<ul style="list-style-type: none"> • improve early access to mental health support within local communities • develop the capacity of staff to identify and respond to emotional distress through joined-up training • increase awareness of staff of the impact of domestic abuse • improve the quality of drugs and alcohol prevention work and substance misuse services • address barriers to engagement with health and wellbeing services. 	<p>Facilities and activities for children and young people</p> <p>Number and quality of parks in the city</p> <p>Child physical activity levels</p> <p>Numbers of non-attendance of appointments</p>
<p>Children, young people and their families are involved in developing services that are relevant to their needs and aspirations</p>	<ul style="list-style-type: none"> • ensure local services meet local need through regular engagement and discussion with children, young people and families • involve communities in celebrating the success of their children and young people • engage with children, young people and families to meet their needs and enable access when required • increase the ways people can get involved (such as participatory budgeting) to engage young people and families with services in their community. 	<p>Youth engagement and participation</p>



Team Around Place



Edinburgh needs more housing for an increasing population and to support economic growth. More housing increases the need

for community facilities such as schools and health care facilities in easily accessible locations.

An improved, integrated transport system based on sustainable alternatives to the car is a high priority. This will help ensure that the citizens of Edinburgh can get around easily to access jobs and services. Future growth of the city will have serious consequences in terms of congestion and deteriorating air quality if current car dependency is maintained. The Climate

Change (Scotland) Act 2009 and other legislation establish a duty reduce emissions and adapt to climate change.

The current planning system needs to focus on delivering great places, now and for future generations. Whilst this has been an aspiration for some time, the current public sector finance, low market confidence, complex inter-agency relationships, land reform and community empowerment all demand that there is a renewed and collective drive towards achieving this goal. Public space is all around us and is a vital part of everyday life. Good quality civic spaces contribute to the health and wellbeing of communities, the physical and mental health of individuals through passive

and active recreation, including relaxation and children's play. High quality environments help to drive economic growth, reduce crime and vandalism, and help develop a sense of community by increasing social contact and integration.

Partners include: The City of Edinburgh Council, Health and Social Care Partnership, third sector (including 'Friends of' parks, Scottish Canals, Edinburgh and Lothians' Greenspace Trust, National Housing Trust, Dunedin Canmore and Prospect Housing Association), representatives from South West and Pentlands Voluntary Sector Forum

Outcome	High level actions	Measure
Increased supply of affordable and accessible housing	<ul style="list-style-type: none"> • establish effective partnerships between the Council, Registered Social Landlords (RSLs), private developers, Integrated Health and Social Care and other key partners • increase the availability of affordable and accessible homes • provide the infrastructure to support housing developments 	Affordable and low cost homes are delivered



Outcome	High level actions	Measure
An integrated and sustainable transport system	<ul style="list-style-type: none"> • help develop more integrated, sustainable and accessible transport for all communities in the South West locality through active engagement with stakeholders and key partners • improve the quality of the public realm • encourage walking and cycling • improve accessibility for people with reduced mobility • encourage use of public transport • improve the condition of roads and footways through continued development and delivery of Edinburgh's Road Asset Management Plan • maintain assets through the increased use of development control processes and integrated maintenance programmes. 	<p>Journeys made by walking, cycling and public transport</p> <p>Satisfaction with road maintenance</p> <p>Road condition Emergency road defects made safe</p>
Communities are placed at the heart of planning new developments	<ul style="list-style-type: none"> • assume a greater facilitation role in bringing together communities, partners and stakeholders • use the Place Making Standard to give local people an opportunity to become actively involved in the planning of their own place • develop proposals to involve a wider range of people in the planning process, particularly children and young people • improve public trust in the planning system by delivering high quality buildings and places through the "Team around the Place" approach. 	Community involvement and consultations in new developments



Outcome	High level actions	Measure
Improved and better use of civic space	<ul style="list-style-type: none"> ensure that parks and other public spaces are maintained and accessible by working with communities, partners and key stakeholders develop an integrated approach towards design - linking planning, roads, footways, cycle ways and construction develop closer working relationships with those managing public spaces and encouraging greater use of civic space for play, leisure and sport actively encourage and support community involvement in parks and other green open spaces make recycling easier for all. 	<p>Park quality standards</p> <p>Citywide recycling rate</p> <p>Parks and green space being used by citizens and visitors to engage in cultural and sports provision</p>
Local communities understand each others' needs and work effectively together	<ul style="list-style-type: none"> work in partnership with local communities, local third sector organisations, community councils, tenants' and residents' associations and other constituted groups to better understand the needs and strengths of each community build on past successes and enhance services through appropriate forms of community participation use service complaints to identify areas for improvement monitor housing developments to report on affordable housing levels benchmark the environmental services we deliver using national standards to achieve the highest quality civic spaces. 	<p>People feel able to have a say on local issues and services</p> <p>People agree their neighbourhood is a place where people of different backgrounds get along</p> <p>Complaint levels</p>



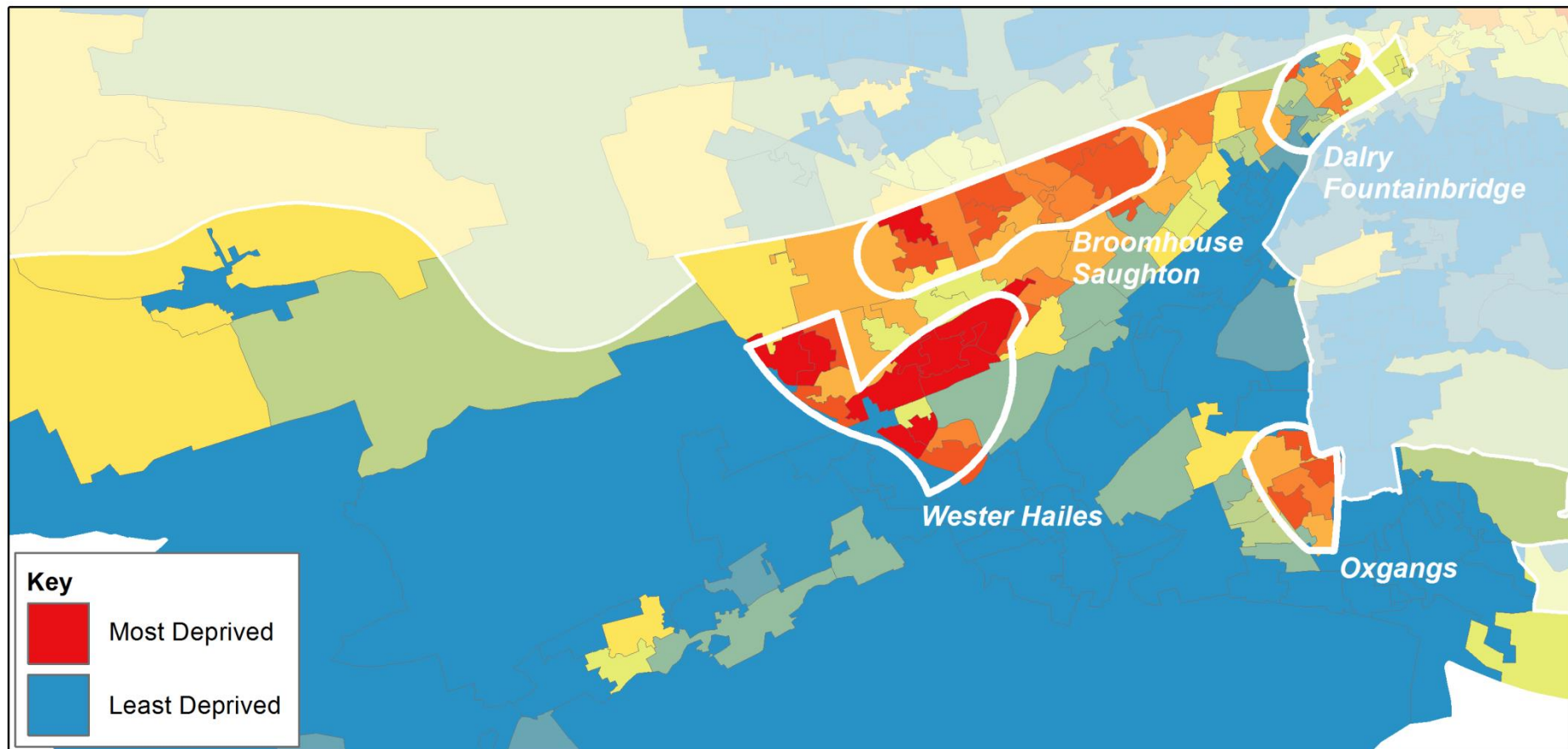
Small area priorities

It is recognised that within the locality there are communities that experience higher levels of social and economic inequality. In order to address this specific priorities and actions have been identified for these communities to improve outcomes for people living there.

By analysing measures of poverty including the Scottish Index of Multiple Deprivation (SIMD), four clusters of deprivation were identified in South West Edinburgh. These are: **Oxgangs**; **Wester Hailes**, **Broomhouse/Saughton**, and **Dalry/Fountainbridge**. As with all

communities across the City, these four have their own character and how we address negative outcomes may be different in each.

South West Edinburgh –
Small area deprivation (SIMD 2016)



Oxgangs

An area largely of farmland until the early 1950s, Oxgangs was mainly a Council-built development. However, following significant regeneration the mix of tenure has changed resulting in larger proportions of privately owned properties or those managed by housing associations.

Oxgangs is bounded to the south and east by Fairmilehead, with Morningside to the North, and Colinton to the West. The area borders Colinton Mains, Fairmilehead, and Braid Valley Parks.

The closest hospital is the Edinburgh Royal Infirmary which can be reached in 25 minutes by bus. The closest Edinburgh leisure facilities are less than two miles away on Colinton Road.

There are three GP surgeries within or very close to the area.

There are multiple bus routes to the city centre, taking around 20-30 minutes. The area is well-served by shops, with small shops, supermarkets, and post offices close by.



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The local Jobcentre is in Wester Hailes.

Current population is approximately 3,600, with higher than average proportion of children and older residents. The under 16 population has risen in recent years, while the number of over 65s has stayed steady.

Oxgangs is an area of deprivation surrounded by some of the most affluent communities in Edinburgh. It has an income deprivation rate of 20.4%, over twice the city average.



Workstream	Actions
Employability	<ul style="list-style-type: none"> • increase access to locally based support so residents can secure sustainable employment and maximise income • improve awareness of employability provision.
Health and social care	<ul style="list-style-type: none"> • improve access to services • co-locate more support services in a community hub • provide information about local activities and other services using a wide range of formats and communication methods • establish a local forum or group to tackle physical and mental health problems.
Community safety	<ul style="list-style-type: none"> • reduce incidents of vandalism, damage to property and graffiti • work with local schools and community youth groups • undertake partnership initiatives to tackle repeat problems.
Children and young people	<ul style="list-style-type: none"> • improve provision and access to youth and children's services • work with partners and the community to develop a range of play and leisure activities.
Team Around Place	<ul style="list-style-type: none"> • improve recycling opportunities • develop an improved approach to mixed tenure management.

Wester Hailes

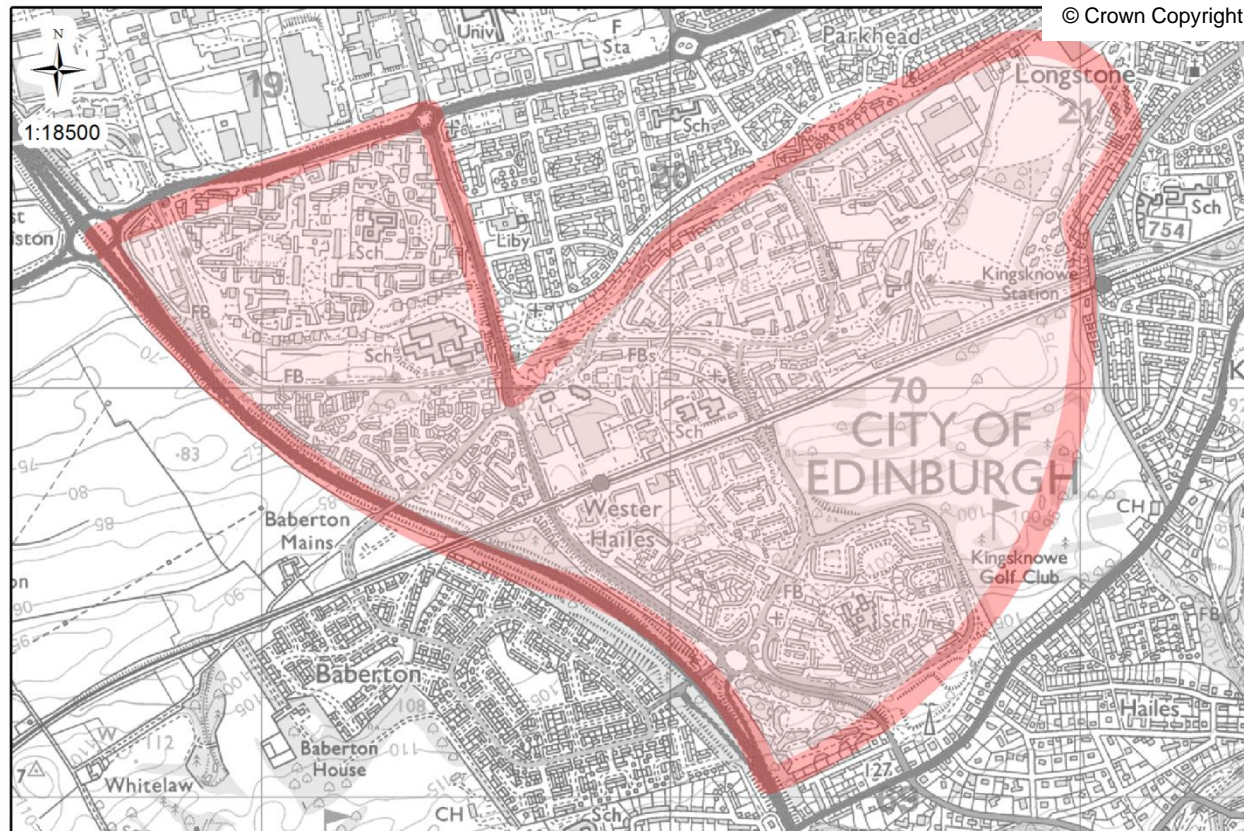
Although the Calders area has had housing since the 1940s, the modern Wester Hailes was not built until the early 1970s as an authority built new town style development. Significant numbers of properties are in high-rise blocks with the majority of properties managed by the Council.

Wester Hailes is bounded to the west by the Edinburgh bypass, to the south by Colinton, the north by Sighthill, with Longstone and Kingsknowe to the east. Hailes Quarry Park is the main green space for the area.

It is five miles from the Western General Hospital and seven miles from the Edinburgh Royal Infirmary.

The area is served by the Wester Hailes Education Centre housing the secondary school and community sport and leisure facilities.

There is one GP surgery in the area, and there are multiple bus routes to the city centre taking around 30 minutes.



The area has a central shopping centre containing a supermarket, Post Office, and commercial gym. Next to this is the local Council office, local library and Job Centre.

Current population is approximately 11,500. It has a higher proportion of children than Edinburgh as a whole, and lower proportions of elderly and working age

adults. The level of income deprivation across the area is 28.7%.

The majority of Wester Hailes population live in areas ranked in the 10% most deprived in Scotland. With areas in Barn Park, Hailesland, Murrayburn and Calders rank among the top 5% most deprived nationally.



Workstream	Actions
Employability	<ul style="list-style-type: none"> • increase the number of young people securing and sustaining a positive destination through continued support and access to suitable opportunities.
Health and social care	<ul style="list-style-type: none"> • strengthen existing local partnerships by building on existing networks (Living Well Wester Hailes, Wester Hailes Community Trust, South West and Pentlands Voluntary Sector Forum) to coordinate priority actions.
Community safety	<ul style="list-style-type: none"> • continue to deliver education of the dangers of fire within the home and community • promote 'Stair Aware' campaign • reduce crime at Westside Plaza by working with local businesses • run targeted drugs enforcement campaigns • engage with local schools through school link officer and community improvement partnership to address crime issues.
Children and young people	<ul style="list-style-type: none"> • promote the aspirations of children at the start of school in line with what has been identified by local parents • services will work together to best ensure that the right resources and opportunities are provided to allow these aspirations to be met.
Team Around Place	<ul style="list-style-type: none"> • deliver housing on small sites • develop an improved approach to mixed tenure management • improve visual appearance of open spaces through a programme of tree planting and naturalised bulb planting • increased inspection frequency and reporting of faults/maintenance relating to play areas and ball courts.

Broomhouse/Saughton

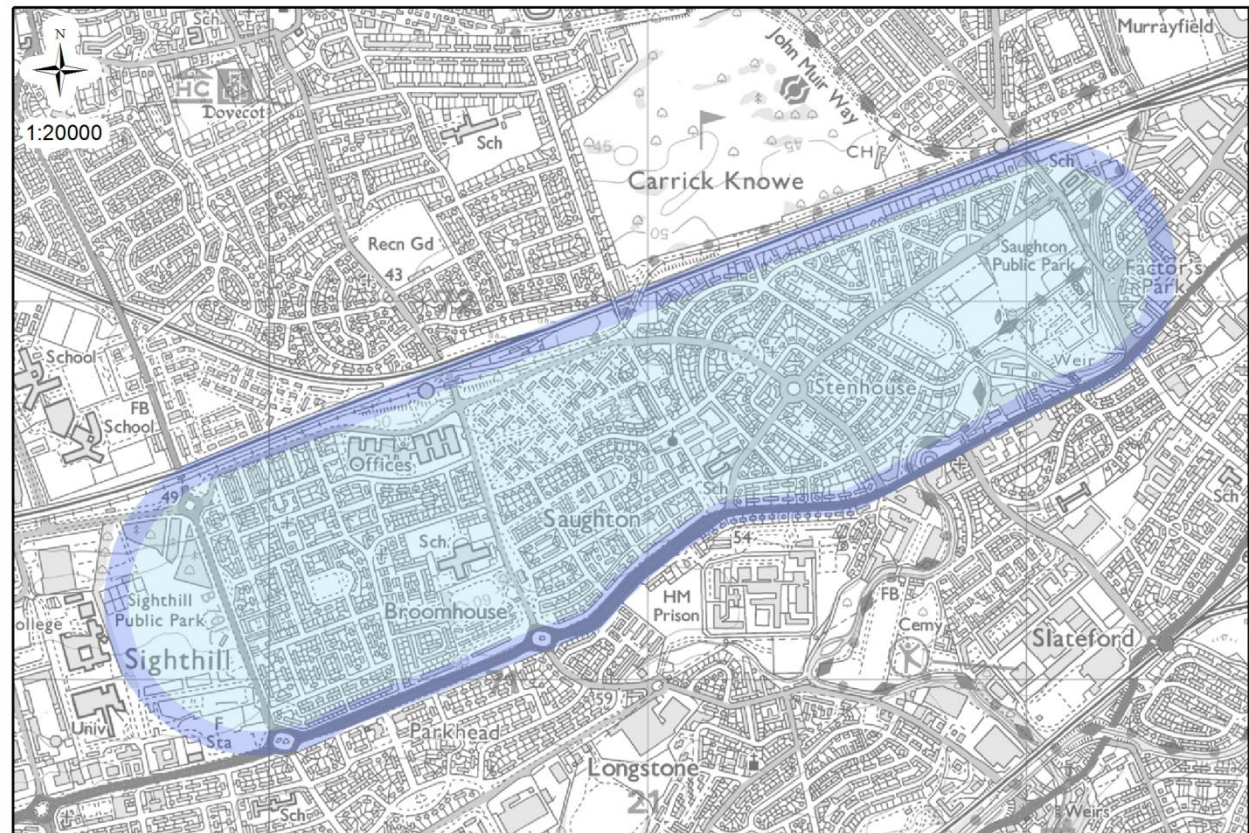
The majority of housing in the area is post-war low rise developments, including both flats and houses. The area covers a number of small communities including Broomhouse, Stenhouse, Whitson and Saughton Mains.

The area forms a corridor between the Edinburgh-Glasgow railway line to the north and Calder Road to the South, bounded by Sighthill Park to the west and Saughton Park to the east.

Calder Road is a main arterial transport route to the city centre and as such the area has access to multiple main bus routes. It also has access to the Edinburgh Trams line, providing quick access to the airport and city centre.

It is six miles from the Edinburgh Royal Infirmary and four miles to the Western General with travel to either from most of the area requiring a bus change.

The Saughton Sports complex in the east of the area houses a range of facilities, with the shared Napier University/Edinburgh College site to the



west also offering some public access facilities.

There are two GP surgeries in the area, with closest Post Offices in Sighthill or Carrick Knowe. The local Jobcentre for the area is High Riggs in the city centre.

The current population is approximately 9,000, with a higher proportion of under 16s than Edinburgh as a whole.

The area has seen a rise in the under 16 population in recent years, and a slight fall in the numbers over 65.

The area forms part of larger region of deprivation that stretches from Dalry to Wester Hailes. This section includes the hotspots around Broomhouse, Saughton Mains, Stenhouse Avenue and Whitson.

Workstream	Actions
Employability	<ul style="list-style-type: none"> • increase the number of young people securing and sustaining a positive destination through continued support and access to suitable opportunities.
Health and social care	<ul style="list-style-type: none"> • support those who are socially isolated and at risk of loneliness so they can access social activities and support services • improve communication between older people's service providers • build on the strengths of the Joining the Dots partnership group and implement coordinated priority actions with partners.
Community safety	<ul style="list-style-type: none"> • reduce youth related anti-social behaviour • deliver and evaluate the "making the difference" pilot • identify diversionary activities through targeted engagement with children and young people.
Children and young people	<ul style="list-style-type: none"> • improve provision and access to youth and children's services • work with partners and the community to develop a range of play and leisure activities.
Team Around Place	<ul style="list-style-type: none"> • deliver the 21st Century Homes project • support a replacement Broomhouse community hub • deliver Saughton Park regeneration project • develop an improved approach to mixed tenure management.

Dalry/Fountainbridge

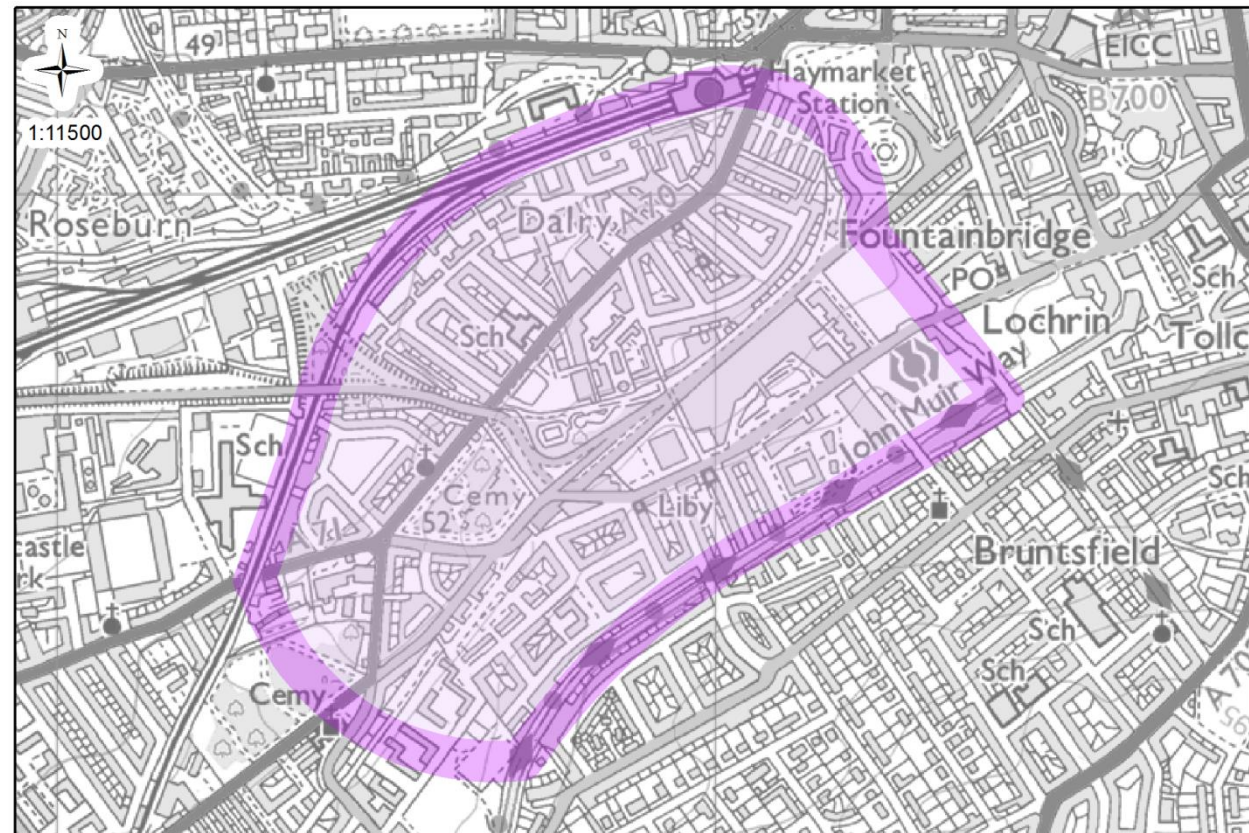
For most of the last century Dalry has had a mix of industrial, commercial and residential buildings. Residential properties are a mix of Victorian flats and colonies, along with newer builds on former industrial areas. The development of former brewery sites at Fountainbridge have resulted in high value flats, student accommodation and the new the Boroughmuir High School.

The area directly borders the city centre, with most amenities in walking distance. The small Murieston Park and Dalry Cemetery are the only green spaces in the area, although Harrison Park is less than a mile away.

The Royal Infirmary is less than five miles from the area, and the western General is less than two miles away.

The Dalry Swim Centre houses a swimming pool and gym, with other commercial facilities close by.

The area has two post offices, a medium sized supermarket, and a GP. The local Jobcentre is at High Riggs approximately a mile away. The area also contains a major entertainment centre at Fountain Park.



The current population is approximately 11,000, with a significantly higher proportion of working age adults compared to Edinburgh as a whole. The proportion of under 16s is less than half of the city-wide average, and the proportion of over 65s is around a third.

The SIMD highlights small pockets of deprivation particularly around Duff Street, but also in the area around Caledonian Crescent and Dundee Street.

However these are pockets within a city-centre community that also has a high number of affluent residents.

Workstream	Actions
Employability	<ul style="list-style-type: none"> • raise awareness of in-work support • increase participation in and improve access to employability support services • improve communication between the local community and partners about learning opportunities and service provision.
Health and social care	<ul style="list-style-type: none"> • work on issues that affect physical and mental health and wellbeing • use a main building as a community hub to co-locate more support services as well as provide information about other services and local activities.
Community safety	<ul style="list-style-type: none"> • increase engagement with students and young people to decrease anti-social behaviour • increase awareness of bike theft prevention measures • work with school liaison officer to work with young people within schools • work with local universities around prevention and increase awareness of home safety • better target operations to local need • reduce the negative impact of the night time economy • develop problem profiles and local initiatives to address the negative behaviour • encourage “drink aware” campaigns • consider/scope opportunity/interest in local scheme with licensed premises • tackle noise complaints and intervene early.
Children and Young People	<ul style="list-style-type: none"> • improve provision and access to youth and children’s services • work with partners and the community to develop a range of play and leisure activities.
Team Around Place	<ul style="list-style-type: none"> • work with partners to develop opportunities for increased participation with local student population • increase the use of Union Canal and links to neighbouring parks • increase quality and use of open space • deliver the Gorgie/Dalry Town Centre Public Street Life Assessment recommendations.



How we will measure success

The locality wide and small area plans in sections 5 and 6 contain a strategic description of high level actions and possible measures. This will be underpinned by workplans which set out detailed actions, timescales and the key measures that will demonstrate how change is taking place in each locality, forming the basis of the performance framework. These more detailed workplans will form the basis of monitoring progress allowing scrutiny of areas of success and areas of improvement and will be subject to regular review.

An Annual Progress Report will also be produced evidencing progress on delivering the outcomes in the plan, based on the output of the continuous monitoring and scrutiny. This will be presented to Council Committee and partner governance bodies for further scrutiny and approval.

There are three core principles for monitoring progress and three key methods by which performance is reported.

Principles

- 1 Easy to access and understand**
Information on how each outcome is progressing needs to be readily available, regularly maintained, clearly laid out and free of jargon.
- 2 Focused on outcomes as well as outputs**
The aim of monitoring information is to measure the difference made to local people and communities and not just changes made to services.
- 3 Alignment with other strategic aims**
Partners' progress towards achieving outcomes must be consistent with their own established strategic aims. This is to ensure that the services are working towards clearly aligned goals and are monitoring their work in a consistent way.

Methods

- 1 Workplans**
A set of detailed plans relating to the outcomes and associated actions allows monitoring of partner activity and progress towards achieving shared goals.
- 2 Regular performance reports**
These detail progress towards achieving outcomes for the Locality Leadership Team. They can include actions, key performance indicators, case studies and customer research to give a balanced view on progress. These reports form the basis for the Annual Progress Report.
- 3 Annual Progress Report**
Progress in achieving outcomes for the locality and small areas will be reported annually to Council Committee and partner governance bodies.

Further information and contacts

Key contacts

Further information about this plan is available by contacting the North East locality team:

- email southwest.locality@edinburgh.gov.uk
- telephone 0131 529 3111 and ask to speak to the Locality Manager or the Lifelong Learning Service Manager.

Links to plans and strategies

The Locality Improvement Plan links with a range of existing strategies including:

The City of Edinburgh Council

Business Plan

www.edinburgh.gov.uk/businessplan

Local Development Plan

www.edinburgh.gov.uk/localdevelopmentplan

The Edinburgh Partnership

Children's Services Plan

www.edinburgh.gov.uk/childrenservicesplan

NHS Lothian

NHS Lothian Strategic Plan 2014 - 2024

www.nhsllothian.scot.nhs.uk/StrategicPlan

Edinburgh Integration Joint Board

Edinburgh Health and Social Care Partnership Strategic Plan

www.edinburgh.gov.uk/healthstrategicplan

Police Scotland

Local Police Plans 2017 - 20

www.tinyurl.com/EdinburghLocalPlans

Scottish Fire and Rescue Service

Local Fire and Rescue Plan for the City of Edinburgh 2014-2017

www.firescotland.gov.uk/SFRS_LocalPlan_CityofEdinburgh.pdf

Edinburgh Voluntary Organisations' Council and Volunteer Centre Edinburgh

Everybody's Edinburgh

www.evoc.org.uk/about-evoc/everybodys-edinburgh-third-sector-manifesto



Equalities statement

Locality Improvement Plans set out our commitment to promoting equality and diversity. An Integrated Impact Assessment (IIA) and Strategic Environmental Assessment (SEA) have been carried out, enabling all partners to meet their legal duties to consider equality, human rights,

sustainability and the environment. The assessments ensure that the planned services and policies promote equality of opportunity, eliminate discrimination and harassment; and promote good relations between those with protected characteristics and those with none. They

also allow broader inequalities to be addressed, ensuring that the needs of all people are met.

For further information or to view a copy of the assessments please contact:
southwest.locality@edinburgh.gov.uk

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